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SERNAC INITIATES TECHNICAL CONSULTATION ON CONSUMER RIGHTS PROTECTION COMPLIANCE STANDARDS

The National Consumer Service ("SERNAC") initiated a technical consultation to obtain the opinion of companies, experts and stakeholders on the standards, tools, and incentives for compliance on the protection of consumer rights.

The form mainly includes questions about the value assigned to the adoption of compliance plans, the incentives that suppliers have to implement them in their organizations, the role of the Certification Entities, the perception of the INN/ET1:2019 technical specification and possible actions that SERNAC can implement to facilitate the adoption of compliance plans.

The information gathered could drive future actions by SERNAC to strengthen and encourage the use of compliance tools.

The consultation will be available until August 11 at the following web site .

Our Consumer Law and Advertising team has an area specialized in compliance. If you require further advice on compliance standards applicable to consumer protection, do not hesitate to contact us.

Authors: Guillermo Carey; Eduardo Reveco; Kureusa Hara

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Carey y Cía. Ltda.
Isidora Goyenechea 2800, 43rd Floor.
Las Condes, Santiago, Chile.
www.carey.cl